

Jennifer A. Silverman, MLIS

611 N. Rose Dr. Apt. F109, Placentia, CA 92870
JSilverman425@gmail.com | (619) 337-5295

Professional Experience

Librarian Experience

Information Services Librarian, *University of Southern California*---Los Angeles, CA (June 2022-Present)

Library faculty member responsible for conferencing students at Ostrow School of Dentistry of USC during reference interview sessions, conducting instructional presentations on Problem-Based Learning, and assisting with maintenance of university Springshare Libguides.

Assistant Librarian, *West Coast University*-----Anaheim, CA (June 2015 –June 2022)

Responsible for conferencing undergraduate students during reference interview sessions (in-person and virtually), tracking an average of 15 questions daily from 24/7 chat reference service as the university’s administrator, delivering in-person and virtual course presentations/webinar sessions on varied library topics, and maintaining Springshare Libguides as the university’s co-administrator.

Librarian I, *San Diego Public Library*-----San Diego, CA (November 2013-November 2014)

Responsible for managing a busy branch library weekly while supervising a team of more than 10 staff and volunteers, and advising patrons in making effective use of library resources.

Teaching Experience

Library Assistant, *Temecula Valley USD*-----Temecula, CA (September 2009-October 2012)

Responsible for coordinating Temecula Valley Unified School District’s K-12 homework center and computer lab at Temecula Public Library and managing 30 student volunteer tutors.

Research Experience

I am currently interested in researching how to translate in-person library outreach activities into equivalent online experiences. I have an ongoing interest in studying best methods of instruction for teaching student evaluation of information sources.

Diversity Experience

Diversity is about providing fair and equal service to all students, faculty, and administration regardless of their varied backgrounds. I supervised a diverse group of students while working at a local school district, and I studied the language and culture of the Latinx community to better understand an important group in California.

Technology Experience

I have experience using Microsoft Office suite, Springshare Libguides & Libanswers, EBSCOhost, Proquest, Google Drive, OCLC products, SirsiDynix, APA style citations, Webex,

Zoom, Blackboard Collaborate, Nearpod, Blackboard LMS, Canvas LMS and virtual chat reference software.

Library Instruction Experience

Course Presentations

First Year Seminar, *West Coast University* (in-person & virtual)

Written Communication I & II, *West Coast University*

Introduction to Psychology & Life-Span Psychology, *West Coast University*

General Education Capstone, *West Coast University* (in-person & virtual)

Introduction to Professional Nursing, *West Coast University* (in-person & virtual)

Webinar Presentations

“A Magic Carpet Ride Through the Library Research Guides,” *West Coast University*

“Getting Started: Basic Library Research Skills,” *West Coast University*

“APA Workshop 1: Utilizing the WCU Library's 7th Edition Resources,” *West Coast University*

“APA Workshop 2: Minimizing Plagiarism Risk,” *West Coast University*

“What's the Difference? Quantitative vs. Qualitative and PICOT,” *West Coast University*

“Nursing Resources,” *West Coast University*

Teaching Philosophy

All students learn in their own unique ways. I use multiple methods of teaching (linguistic, visual, Auditory, etc.) in order to reach all students. The traditional classroom setting doesn't always allow me to incorporate all of these methods, so I make an effort to observe the students. Based on observations, I adjust my teaching accordingly or work one-on-one with students so that everyone gets something out of the lesson.

Professional Development

Attendance at Academic/Professional Meetings

2022: CARL-“Adding Usability Testing to Your Equity Assessment Toolbox”

2021: SCIL-“Academic Librarian Burnout: Preventions - Re-entry - Interventions”

2020: CUE-“ Is Truth in the Eye of the Beholder? Visual Literacy and Fake News”

Continuing Education Coursework

2022: “Respecting Copyrights and Leveraging Available Resources”

2021: “Active Learning in an Online Environment”

2019: “NNLM Resource Picks: The New PubMed”

Attendance at Professional Conferences

2022: CA Academic & Research Libraries Association (CARL) 2022 Conference; Virtual

2021: Lifelong Information Literacy (LILi) 2021 Conference; Virtual

2020: American Libraries Association (ALA) Annual Conference; Virtual

University Assignments

Chairperson

April 2020-June 2022: Libanswers/Frequently Asked Questions; WCU Administrator

December 2016-June 2022: 24/7 chat reference services; WCU Administrator

Committee Membership

May 2020-June 2022: University Wide WCU Library Webinar Committee; Member

December 2016-June 2022: West Coast University Libguides Committee; Co-Administrator

Professional Service

Library Association Leadership

2021-Present: California Academic & Research Libraries (CARL); Treasurer

2019-2022: Lifelong Information Literacy (LILi) group; Board Member

2014-2018: Special Libraries Association (SLA)-San Diego; Chapter Treasurer

Library Association Membership

2020-Present: Association of College and Research Libraries (ACRL); Member

2015-Present: California Academic & Research Libraries (CARL); Member

2012-Present: American Libraries Association (ALA); Member

Education

Degrees/Specializations

Continuing Education, *Medical Library Association*, Chicago, IL, (2020)

Consumer Health Information Specialization (CHIS) Program

Master's degree, *San Jose State University*, San Jose, CA (2013)

Library and Information Science (MLIS)

Bachelor of Arts degree, *San Diego State University*, San Diego, CA (2008)

Social Science (BA)

Relevant Coursework

Medical Library Association

Boost Box: Online Privacy 101

Pubmed For Librarians Series

San Jose State University

Library Services for Racially and Ethnically Diverse Communities

Resources and Information Services in Professions and Disciplines:Medical Librarianship

Issues in Academic Libraries

San Diego State University

Classroom Adaptations for Special Populations

Social Psychology

Honors & Awards

Fellowship: Inland Empire LEADS (IE LEADS), Institute of Museum & Library Services (IMLS)

Laura Bush 21st Century Librarian Program

Library Internship Experience

Special Library Intern, *San Diego Zoo Global*-----Escondido, CA (2013)

Part time intern responsible for creating original and copy catalog records for the collection.

Academic Library Intern, *Moreno Valley College*-----Moreno Valley, CA (2013)

Part time intern responsible for creating web tutorials and Springshare Libguides as reference material.