

# Dr. Robert V. Labaree

Political Science/International Relations Librarian  
Dr. Joseph Medicine Crow Center  
Library for International and Public Affairs  
University of Southern California  
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## Education

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University of Southern California. Ed.D., Higher Education Organization and Leadership. May 2004.  
Dissertation Committee: Dr. William G. Tierney, chair [Distinguished Professor Emeritus, USC Rossier School of Education], Dr. Ann Crigler [Professor Emerita, Dornsife College, Department of Political Science], Dr. Michael L. Jackson [former USC Vice-Provost for Student Affairs]

- *Current research interests in tertiary education*: Political behavior and organizational change in higher education (viewing tertiary institutions as political societies); efficiencies of information exchange in academic decision-making; challenges of corporatization in higher education.
- *Current research interests in academic librarianship*: Applying qualitative research methods to the study of library organizations and user behavior; recruitment and social induction into the profession; new facilities planning; concepts of interdisciplinarity applied to resource-based learning and research.

Louisiana State University. Masters, Library and Information Science. May 1987.  
Academic Advisor: Dr. Charles D. Patterson

- *Programmatic focus*: Academic librarianship, with an emphasis in research support services, library instruction, and collection management for the social and behavioral sciences.

University of Nebraska, Lincoln. Bachelors of Arts, History. July 1985.  
Academic Advisor: Dr. Patrice Berger

- *Programmatic focus*: Post-World War II American political history focused on concepts of the modern presidency and presidential powers within the legislative arena; documentary editing and archival research methods.

## Professional Experience

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Political Science / International Relations Librarian. Library for International and Public Affairs, University of Southern California. 2004-2006; 2013-present.

### **Collection Management Responsibilities:**

- Act as an advocate and spokesperson to faculty and students with respect to collection management and scholarly communication issues, policies, and trends in the fields of political science, international relations, public diplomacy, and related areas of study.
- Collaborate with faculty liaisons to anticipate and build collections of all format types needed to meet the needs of the schools, departments, and research institutes supported by the CPA Library.

- Build, manage, and promote print and electronic resources based on an in-depth understanding of research initiatives and instructional programming in political science, public diplomacy, and international relations and their related fields of study.
- Advise on the develop policies and procedures regarding externally published and internally produced information resources and the implementation of these policies and procedures.
- Organize and use research databases and acquisition tools that allow for a comprehensive identification of appropriate materials for purchase.
- Participate in the development of intellectual property policies related to the use and digitization of collections in political science, public diplomacy, and international relations.
- Select and maintain print and digital collections and assign collection processing duties to library staff, including weeding the collection, soliciting input from teaching faculty and students, and coordinating the acquisition of gifts.
- Help serve as a campus-wide specialist in acquiring, organizing, and providing access to the European Union regional depository collection, the United Nations depository collection, and all other international documents held at USC.

***Instruction Responsibilities:***

- Collaborate with colleagues to develop print and online instructional materials related to political science, public diplomacy, and international relations.
- Coordinate instructional outreach with faculty and act as lead instructor to students in the School of International Relations and the Department of Political Science and as co-lead instructor to the Master of Public Diplomacy degree program and other social science disciplines as needed.
- Develop and offer workshops, library tours, and other forums for the dissemination of methods of library research.
- Present information clearly, succinctly, and enthusiastically with an understanding of student and faculty perspectives and needs.
- Develop and apply needs assessment tools given to student in political science, public diplomacy, and international relations.

***Outreach Responsibilities:***

- Act as faculty liaison to the School of International Relations, the Department of Political Science, and the Master of Public Diplomacy joint degree program, especially with regards to informing students, faculty, staff and alumni about any changes in library policies and procedures, assisting with the writing of grants or accreditation reports that include reference to the library, and maintaining the scholarly integrity of the library's collections.
- Actively participate on committees and task force groups to carry out the goals and objectives of the USC Libraries and the University of Southern California.
- Develop and actively apply appropriate metrics to continually measure the quality and value of library services and ensure their relevancy to all user groups.
- Consult with faculty liaisons and academic administrators concerning future academic directions, programmatic needs, and changes in course offerings that may impact how the USC Libraries supports the department or program.
- Relate social sciences resources throughout the libraries (whether they are purchased titles, gift donations, digital resources, or other materials) to the current and future needs of appropriate academic units and programs.

- Protect the information privacy of patrons and maintain an awareness of, and responses to, new challenges to privacy and the growth of misinformation.
- Work in a proactive manner to seek campus partnerships that promote and encourage library involvement in new and on-going programmatic research and teaching initiatives.
- Work with the USC Libraries Executive Director for Advancement to support fund-raising and development when called upon to do so.

***Research Support and Consultation Responsibilities:***

- Assist in planning and reviewing goals, procedures, policies, and manuals related to providing research support throughout the USC Libraries.
- Create and maintain online and print research guides, bibliographies, and other user aids designed to assist patrons seeking solutions to research problems in political science, international relations, public diplomacy, and their related fields of study.
- Provide extensive and high quality in-person and virtual research services to a sophisticated and research-oriented faculty and student body.

Head of the Library. Library for International and Public Affairs, University of Southern California. 1999-2003; 2007-2013.

- Initiate projects and provide leadership for long- and short-term planning and setting priorities for the CPA Library; apply required policies and procedures related to strategic planning and implementing new products and services.
- Act as Reviewing Officer for three library faculty members; reviews, monitors, and provides annual performance feedback to the Library Manager.
- Plan, manage, and market the reference and instruction programs in CPA Library and coordinate such programs with other library units when appropriate.
- Coordinate and supervise all facets of library operations and services, including analysis of budgetary needs and expenditures, hiring and supervision of staff, circulation of materials, implementation of the collection development policy, and learning space planning and utilization.
- Oversee scheduling and enforce usage policies for all library spaces, including the Multimedia Lab, the entrance lobby exhibit, and the central atrium.
- Oversee the student wage budget and ensure the accuracy of the student payroll.
- Act as lead library faculty liaison to the School of International Relations, the Department of Political Science, and the Public Diplomacy program, especially with regards to informing faculty and students about changes in library policies and procedures, assisting with the writing of grants and accreditation reports, and helping to maintain the scholarly integrity of library's collections.
- Oversee the publication of both online and print CPA Library research guides and bibliographies.
- Coordinate and oversee the contents of the CPA Library home page and relevant subject area pages.
- Lead and manage the development, implementation, and marketing of new digital resources housed in the library.
- Represent the CPA Library in collaborative technology initiatives within the USC Libraries and throughout campus when called upon to do so.
- Engage in fund-raising and donor activities of the USC Libraries.

- Participate actively on faculty committees and task force groups addressing a variety of library-wide issues that impact the operations of the CPA Library.

Reference/Public Services Librarian. Library for International and Public Affairs, University of Southern California. 1995-1997.

- Responsible for the development and successful functioning of high quality information services in the areas of international relations, political science, international economics, public administration, public policy, health administration, and urban planning.
- Train and integrate the library assistants in the information services programs of the library.
- Develop and promote the library's instruction program.
- Develop and coordinate the CPA Library publications program.
- Develop and maintain the public administration and urban planning collections and serve as faculty liaison to those schools.
- Overall responsibility for circulation services, hiring and utilization of student assistants, and stacks/facilities maintenance within CPA.

Business Librarian. Bender Library. American University. Washington, D. C. 1991-1995.

***Collection Management Responsibilities:***

- Select materials for the University Library's collection in the business fields of accounting and taxation, finance, international business, management, marketing, and real estate as well as economics, psychology, public administration, and criminal justice.
- Act as library faculty liaison to the above mentioned departments on campus.
- Advise the Head of the Reference Department in the selection of reference materials in the above mentioned subject areas.
- Advise the Head of Collection Development in the maintenance of the University Library collection in regards to cooperative collection development with other universities in the Washington Research Libraries Consortium in the above mentioned subject areas.
- Manage the allocation of funds for monographs and serials (total allocation for FY 1994 was \$219,200) in the above mentioned subject areas.
- Perform various assigned duties as they relate to collection development in all areas of business and the social sciences.

***Reference/Instruction Responsibilities:***

- Provide accurate information and quality service in all aspects of public service with the ultimate aim of promoting independent use of information resources and technologies.
- Assume duties for specialized reference service in economics and the business fields of accounting and taxation, finance, international business, management, marketing, real estate, and related disciplines.
- Perform various duties as they relate to continuing education and professional development associated with requirements as a full-time, tenure-track faculty member.
- Give library instruction classes and tours to students and other groups.
- Develop in-house publications that assist students in findings information within the library.
- Act as liaison to the University Career Center.

- Maintain thorough knowledge of all information resources and technologies employed in the university library, within The American University, and within the Washington, D.C. region.

Public Services Librarian. Aurora, Colorado Public Library, Central Branch. 1988-1990. (Part-time)

- Provide quality information to patrons at the general, business, and electronic media service desks.
- Assume responsibility for all library functions at least once a week as the "Librarian of the Day."
- Provide tours describing the library's resources and services to students of the Aurora Community College, Platt Business College, and Parks Junior College.
- Give in-house workshops on reference sources available at other libraries.

Reference Librarian/Instructor. Penrose Library. University of Denver. 1987-1990. (Part-time).

- Provide quality reference services to all members of the university community.
- Work in reference collection development, including searching OCLC, verifying acquisition citations, and performing particular projects as assigned.
- Conduct tours of the library to faculty and students upon request.

Library Assistant. Reference Department. Middleton Library. Louisiana State University. 1986-1987.

- Provide reference service to students, staff, faculty, and alumni.
- Assist with reference collection development, including searching OCLC and RLIN, citation verification for acquisitions, and general searching for possible acquisition of materials.

Library Assistant. Circulation Department. Middleton Library. Louisiana State University. 1986.

- Assume responsibility for building security in absence of supervisor.
- Supervise student workers in absence of department head.
- Determine fines, process and maintain lost book charges (billing generates \$30,000 per year).
- Perform general circulation duties.

## **Instruction**

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**University of Southern California**

**Selected Graduate-level Courses**

Communications 610, Studies in the Public Sphere

- Guest Lecturer

Curriculum, Teaching, and Special Education 593a, Master's Seminar

- Guest Lecturer

Education 503, Teaching and Learning in U.S. Schools

- Guest Lecturer

Educational Administration and Policy 599, Ph.D. ProSeminar

- Guest Lecturer

FIRST Summer Institute for PhD Students

- Guest Lecturer

Higher and Postsecondary Education 551, Applied Ethnography

- Guest Lecturer

Higher and Postsecondary Education 599, Advanced Qualitative Research Methods

- Guest Lecturer

Higher and Postsecondary Education 640, The Research University in the 21st Century

- Guest Lecturer

History 431, Histories of the Apocalypse

- Guest Lecturer

International Public Policy and Management (IPPAM), Graduate Student Orientation

- Guest Lecturer

International Relation 500, International Relations Theory

- Guest Lecturer

International Relation 513, Social Science and Historical Research Methods: Introduction to Research Design

- Guest Lecturer

Law 713, International Human Rights

- Guest Lecturer

Policy, Planning and Development 540, Public Administration and Society

- Guest Lecturer

Policy, Planning and Development 554, Public Policy Formulation

- Guest Lecturer

Policy, Planning and Development 613a, International Lab in Rio de Janeiro

- Guest Lecturer

Policy, Planning and Development 623, The Politics of Planning

- Guest Lecturer

Policy, Planning and Development 628, Urban Planning and Social Policy

- Guest Lecturer

Political Science 510, American Politics and Policy Processes

- Guest Lecturer

Political Science 599, Seminar in International Law

- Guest Lecturer

Political Science 620, American Politics and Policy Processes

- Guest Lecturer

Political Science 621, Seminar in Public Law: Health and International Human Rights

- Guest Lecturer

Political Science 648, International Human Rights Law and Policy

- Guest Lecturer

Political Science 670, International Law Seminar

- Guest Lecturer

Postsecondary Administration and Student Affairs 593, Master's Seminar

- Guest Lecturer

Public Administration 500, Public Administration and Society

- Guest Lecturer

Public Administration 524, International Public Policy and Management Seminar

- Guest Lecturer

Social Work 733, Policy Analysis and Advocacy in a Comparative Social Policy Context

- Guest Lecturer

### **Selected Undergraduate-level Courses**

American Studies and Ethnicity 392, Undergraduate Research Methods

- Guest Lecturer

College Writing 130g, Analytical Writing

- Guest Lecturer

College Writing 140: Writing and Critical Reasoning

- Guest Lecturer

College Writing 340, Advanced Writing

- Guest Lecturer

Communications, 204, Human Communication: Principles and Practices

- Guest Lecturer

Communications, 355, Advertising and Communication

- Guest Lecturer

Communications, 445, Global Networks of Sport

- Guest Lecturer

Freshman Seminar 100, Law and Ethnic Customs

- Guest Lecturer

General Education Seminar 130g

- Guest Lecturer

History 448, South Africa: Race, Power, and Resistance

- Guest Lecturer

History 498, Histories of the Apocalypse

- Guest Lecturer

International Relations 101g, Introduction to International Relations

- Guest Lecturer

International Relations 211, Approaches to Research

- Guest Lecturer

International Relations 212, Historical Approaches to International Relations

- Guest Lecturer

International Relations 305, Managing New Global Challenges

- Guest Lecturer

International Relations 316, Gender and Global Issues

- Guest Lecturer

International Relations 343, U.S. Foreign Policy Since World War II

- Guest Lecturer

International Relations 344, Developing Countries in World Politics

- Guest Lecturer



International Relations 381, Introduction to International Security

- Guest Lecturer

International Relations 383, Conflict Resolution and Negotiation

- Guest Lecturer

International Relations 392, Supervised Undergraduate Research Experience

- Guest Lecturer

International Relations 405, International Bargaining and Decision Theory

- Guest Lecturer

International Relations 425, The New Triangle: China, the U.S., and Latin America

- Guest Lecturer

International Relations 427, Seminar on Economics and Security

- Guest Lecturer

International Relations 490, Senior Honors Seminar

- Guest Lecturer

McNair's Scholars Program, USC Undergraduate Programs

- Guest Lecturer

Policy, Planning, and Development 225, Public Policy and Management

- Guest Lecturer

Policy, Planning and Development 227, Urban Planning and Development

- Guest Lecturer

Policy, Planning and Development 316, Human Resource Management for Public Organizations

- Guest Lecturer

Policy, Planning and Development 382, International Development

- Guest Lecturer

Policy, Planning, and Development 473, Public Policy and Planning Analysis

- Guest Lecturer

Political Science 100, Theory and Practice of American Democracy

- Guest Lecturer

Political Science 120, Comparative Politics

- Guest Lecturer

Political Science 130g, Law, Politics, and Public Policy

- Guest Lecturer

Political Science 248g, International Human Rights Law

- Guest Lecturer

Political Science 323: Applied Politics: Civic Engagement and Leadership

- Guest Lecturer

Political Science 345, International Law

- Guest Lecturer

Political Science 391, Honors Seminar: Global Perspectives on Justice

- Guest Lecturer

Political Science 391, Honors Seminar I: Emotions and Politics

- Guest Lecturer

Political Science 395, Directed Governmental and Political Leadership Internship

- Guest Lecturer

Political Science 437, Mass Media and Politics

- Guest Lecturer

Political Science 439, Health Care Policy

- Guest Lecturer

Political Science 441m, Cultural Diversity and the Law

- Guest Lecturer

Political Science 444, Civil and Political Rights and Liberties

- Guest Lecturer

Political Science 448a, The Politics of Peace: Human Rights in National and International Politics

- Guest Lecturer

Political Science 452, Critical Issues in Law and Public Policy: Bioethics Policies Around the World

- Guest Lecturer

Political Science 463, European Politics

- Guest Lecturer

Political Science 469, Cities and Regions in World Politics

- Guest Lecturer

Psychology 491, Psychology of Marriage and the Family

- Guest Lecturer

Public Policy and Management 473, Public Policy Analysis

- Guest Lecturer

SummerTIME College-Bound High School Seniors

- Guest Lecturer

Thematic Option 100, Symbols and Conceptual Systems

- Guest Lecturer

Thematic Option 195, International Relations

- Guest Lecturer

## Honors and Professional Service

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### Editorial Board

- *Reference & User Services Quarterly*. 2002-2008. (Invited)

### Manuscript Reviewer

- *College and Research Libraries*, 2009-2014. (Invited)
- *Journal of Education for Library and Information Science*. 2005-2007. (Invited)
- *Journal of Educational Computing Research*. 1998-2006. (Invited)
- *Journal of Higher Education*. 2005-2010. (Invited)
- *Library Quarterly*. 2006-2012. (Invited)
- *portal: Libraries and the Academy*. 2004-2015. (Author mentor)
- *Reference and User Services Quarterly*. 2001-2008. (Invited)

### Professional Service

#### American Educational Research Association. (AERA)

- Communication of Research Special Interest Group. 2000-2013.
  - Volunteer Reviewer, 2010.
  - Chair, 2005-2007
  - Membership Secretary, 2003-2005
- Information Technology and Library Resources Special Interest Group. 1997-2000.
  - Program Chair, 1999-2000
  - Program Co-Chair, 1998

- Division J Evaluation Committee
  - Volunteer member, 1997-1998 (invited)

#### American Library Association. (ALA)

- Recruitment Assembly, 2006-2010.
- Reference and User Services Division, 1987-present.
  - Collection Development and Evaluation Section, 1988-present.
    - Reference Collection Development and Evaluation Committee. Member, 1992-1996.
  - Appointed Chair, 1994-1996.

#### Association for College and Research Libraries. (ACRL)

- Law and Political Science Section, 2005-present.
  - Program Planning Committee. Invited member, 2007-2009.
- University Libraries Section.
  - Current Topics Planning Committee. Invited member, 2003-2008.
  - Conference 2007 Program Planning Committee. Invited member, 2005-2007.
  - Nation Conference Planning Group, Roundtables Subcommittee, 2003-2005.
- Official Conference Volunteer, 2003 Annual Conference, Charlotte, North Carolina

#### Association for the Study of Higher Education. (ASHE)

- Roundtable Proposals Reviewer, 2001 Annual Conference, Richmond, Virginia.

#### California Academic and Research Libraries. (CARL)

- Mentoring, Outreach, and Recruitment Task Force. 2006-2008.
- Collection Development Interest Group. 1997-present.
  - Nominated Group Officer, 1999-2000.
  - Appointed Program Coordinator, 1996.
- Appointed Campus Liaison, University of Southern California, 1998-2000.

#### **University of Southern California**

##### Distinguished Faculty Service Award

- Honor given by the Academic Senate Executive Board, 2016.

##### USC Chapter, Phi Kappa Phi All-University Honor Society

- Elected member by Chapter Executive Board, 2010.

USC Rossier School of Education

2004 Ed.D. Dissertation of the Year Award

- Title: *The Implementation of an Academic Program Merger: Efficiencies of Information Exchange and Restraint Under the Principles of Shared Governance.*

University ServiceUniversity Committee on Appointments, Promotions, and Tenure

- Invited to serve by the Executive Vice Provost, 2022-2024.

Academic Senate Historian/Faculty History Committee

- Invited to serve as Chair by the President of the Faculty, 2008-present.

Center for Excellence in Teaching, Faculty Fellow Leadership Institute Cohort

- Nominated by Library Faculty Council, 2020-2023.

USC Decanal Review Advisory Committee--USC Libraries

- Invited to serve by the Provost and Senior Vice President for Academic Affairs, 2021-2022.

Academic Senate Awards Committee

- Invited to serve by the Senate Executive Board, 2019-2021.

University Club Board of Counselors

- Invited to serve as Academic Senate Representative by the President of the Faculty, 2016-2018.

Joint Academic Senate/Provost University Libraries Committee

- Invited to serve by the President of the Faculty, 2016-2017.

Academic Senate Nominating Committee

- Invited to serve by the President of the Faculty, 2010-2011.

Provost's Oversight Committee on Athletic Academic Affairs

- Invited to serve by the University President, 2001-2009.
- Invited by the Provost to serve as Chair, 2003-2005.

Technology Enhanced Learning, Faculty Advisory Committee

- Invited to serve by the Dean of the USC Libraries and Deputy CIO, 2008-2009.

Religion, Identity and Global Governance (RIGG) Advisory Group

- Invited to serve by the Chair, 2006-2009.

Statistics Consultant Search Committee, Information Technology Services

- Invited to serve by the Dean of the USC Libraries and Deputy CIO, 2007

Provost's Harassment Awareness and Prevention Initiative Advisory Group

- Invited to serve by the Chair, 2006-2007.

Academic Senate Rules Committee

- Invited to serve by the Chair, 2006-2007.
- Invited to serve by the President of the Faculty, 1998-1999.

Pre-Freshmen Summer Bridge Program Task Force

- Invited to serve by the Vice-Provost for Academic Affairs, 2005-2007.

Academic Senate Task Force on IDS's Proposed Email Retention Policy

- Invited to serve by the President of the Faculty, 2004.

NCAA Certification, Governance and Compliance Subcommittee

- Invited to serve by the University President, 2004.

Academic Senate University Events Committee

- Invited to serve by the Executive Board of the Academic Senate, 1996-2002.
- Invited to serve as Chair, 1998-1999.

White Paper Committee on Academic Senate and Faculty Communication

- Invited to serve by the President of the Faculty, 2001-2002.

USCFORUM Campus-Wide Faculty Listserv Moderator

- Invited to serve by the President of the Faculty, 2000-2001.

Academic Senate Communications Advisory Committee

- Invited to serve by the President of the Faculty, 1999-2000.

Academic Senate Newsletter Editor and Web Site Redesign Coordinator

- Invited to serve by the President of the Faculty, 1999-2000.

CSCI577a, "Software Engineering," School of Engineering

- Invited as a Project Client to coordinate with students in developing, testing, and implementing a prototype database for accessing the planning documents collection in VKC Library, 1996.

Library ServiceLibrary Faculty Standing Search Committee

- Invited to serve by Associate Dean for Faculty Affairs, 2024-2025.

Big 10 Library Initiatives Working Group

- Volunteered to serve as Co-chair, 2023-2024.

ILS Working Group

- Invited to serve by Associate Dean of Technology, 2022-2024.

Collections Development and Management Committee, Social Sciences Representative

- Invited to serve by Dean of the Libraries, 2018-2024.

Personnel Committee: Peer Review Panel

- Elected member, 2004-2006; 2021-2023.
  - Chair, 2022-2023.
  - Chair, 2005-2006.

Personnel Steering Committee

- Elected member, 2018-2020.
  - Volunteered to serve as Chair, 2019-2020.

Task Force for Promotion Criteria and Process

- Invited to serve by Dean of the Libraries, 2018-2020.

Elections Committee

- Elected member, 2017-2019.

Social Sciences Data Librarian Search Committee

- Invited to serve as Chair by the Dean of the USC Libraries, 2017.

USC Libraries Research Award Planning Group

- Invited to serve by Chair, 2016-2017.

Collections Advisory Council

- Invited to serve by Chair, 2016-2017.

Library Faculty Council

- Elected member, 1997-2001; 2004-2005; 2009-2010; 2015-2017.
  - Elected President of the Library Faculty, 2001-2002; 2006-2007; 2011-2012; 2016-2017.

Personnel Committee: Appointment, Promotion, Continuing Appointment/Tenure Panel

- Elected member, 2008-2011; 2013-2016.
  - Co-Chair, 2014-2016.
  - Chair, 2009-2011.

Teaching Philosophy Task Force

- Invited to serve by Chair, 2015-2016.

Intranet Needs Assessment Task Force

- Member, 2015.

Graduate Student Orientation Planning Group

- Volunteered to serve, 2013-2015.

Journal Duplication Project Team

- Invited to serve by Chair, 2014.

LibGuides Working Group

- Invited to serve by Chair, 2013-2014.

Search Process Advisory Group

- Invited to serve by the Vice Dean of the USC Libraries, 2013.

Public Services Personnel Staffing Task Force

- Member, 2013.

Personnel Steering Committee

- Elected member, 2012-2013.

Library Awards Task Force

- Chair, 2011-2012.

Social Sciences Data Librarian Search Committee

- Invited to serve as Chair by the Dean of the USC Libraries, 2010.

Library Faculty Mentoring Task Force

- Invited to serve by the President of the Library Faculty, 2009-2010.

USC Libraries/School of Policy Planning and Development GIS Lab Task Force

- Invited to serve by the Dean of the USC Libraries, 2009-2010.

Public Affairs Librarian Search Committee

- Invited to serve as Chair by the Dean of the USC Libraries, 2009.

USC Libraries Strategic Plan, Service Ethos/Technology Training Implementation Task Force

- Invited to serve as Chair by the Dean of the USC Libraries, 2008-2009.

USC Libraries Strategic Plan, Allocation of Collection Space Implementation Task Force

- Member, 2008-2009.

USC Libraries Strategic Plan, Desktop Support Implementation Task Force

- Member, 2008-2009.

Government Documents Librarian Search Committees

- Invited member, 2008.
- Invited as Chair, 2006; 2007.



Grand Library Task Force for Improved Customer Service

- Invited member, 2007.

Japanese Studies Librarian Search Committee

- Invited member, 2006.

Library Faculty Standing Search Committee

- Invited member, 2004-2006.

Task Force on Envisioning the Mission of the 21<sup>st</sup> Century Information Services Environment

- Invited Co-Chair, 2005.

Selector Mapping Task Force

- Invited member, 2004-2005.

Personnel Steering Committee

- Elected member, 2004-2005.

Music Librarian Search Committee

- Invited member, 2004.

MLS Tuition Assistance Program Task Force

- Chair, 2004.

Interdisciplinary Instruction Working Group

- Invited member, 2004.

Collection Development Workflow Analysis Task Force

- Invited member, 2003.

Library Services Task Force

- Invited member, 2001-2002.

Reference Services Task Force

- Invited member, 2000-2002.

Business Librarian Search Committee

- Invited member, 2000-2001.

Electronic Resources Review Committee

- Invited member, 1999-2001.

Research Committee

- Elected member, 1998-2000.
- Chair, 1999-2000.

Curriculum Committee

- Invited member, 1998-2000.

Head of Doheny Library Reference Services Search Committee

- Invited member, 1999.

Leavey Library Reference Librarian Search Committee

- Invited member, 1998.

University Libraries Professional Development Committee

- Elected Chair, 1996-1998.

Social Science Information and Library Center Task Force Committee

- Invited member, 1997.

University Libraries Student Orientation Publication Team

- Appointed Chair, 1997.

SIRSI Training Steering Committee

- Invited member, 1996-1997.

Doheny Memorial Library Reference Librarian Search Committee

- Invited member, 1996-1997.

FirstSearch Evaluation Task Force

- Invited member, 1996.

SIRSI Circulation Trainer's Committee

- Appointed Chair, 1995-1996.

**American University**University Honor\$8,000 Faculty Research Grant

- Co-recipient, American University Faculty Research Award, Summer 1994. (competitive grant)

University ServiceNational Collegiate Athletic Association Academic Integrity Certification Committee.

- Appointed member, 1994-1995.

## Library Service

### Drew Pearson Collection Advisory Committee

- Appointed Member, 1994-1995.

### American University Library Travel Policy Committee

- Elected Member, 1992-1994.

### American University Library Faculty Council

- Elected Vice-Chair, 1993-1994.

### American University Library Planning Committee

- Elected Member, 1992-1994.

## **Service to the Washington, DC Research Library Consortium**

### Cooperative Serials Review Project-Economics Serials

- Elected Chair, 1995.

### Cooperative Serials Review Project-Criminal Justice and Social Work Serials

- Elected member, 1995.

### Cooperative Serials Review Project-Psychology Serials

- Elected Chair, 1994.

### Cooperative Serial Review Project-Business Serials

- Elected Chair, 1993.

## **Louisiana State University**

### Middleton Library

- Graduate Student Assistantship, 1986-1987.

### American Library Association Student Chapter

- Newsletter Editor, 1986-1987.

## Membership in Professional Organizations

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American Educational Research Association (AERA). Member, 1997-present.

- Division J—Postsecondary Education. Member, 1997-present.
  - Special Interest Group 82—Qualitative Research. Member, 2004-present.
  - Special Interest Group 21—Communication of Research [now Research Use]. Member, 2000-present.
  - Special Interest Group—Information Technology and Library Resources. Member, 1997-2000.
- Division L—Educational Policy and Politics. Member, 1997-2000.

American Library Association (ALA). Member, 1985-present.

- Library Research Round Table. 2008-present.

Reference and User Services Association (ALA-RUSA). 1990-present.

- Reference Services Section. 2004-2009.
- Collection Development and Evaluation Section. 1988-present.
- Business Reference and Adult Services Section. 1990-1995.

Association for the Study of Higher Education (ASHE). Member, 1997-present.

Association of College and Research Libraries (ALA-ACRL). Member, 1986-present.

- Law and Political Science Section. 2005-present.
- Instruction Section. 1986-2008.
- University Libraries Section. 1986-present.

California Association of Research Libraries (CARL). Member, 1996-2020.

- Mentoring, Outreach, and Recruitment Task Force. 2006-2008.
- Collection Development Interest Group. 1996-2000.

Center for the Study of the Presidency and Congress. Member, 1987-2018.

## Research and Publications

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### Books

*The Federal Trade Commission: A Guide to Sources.* (Research and Information Guides in Business, Industry, and Economic Institutions Series). New York: Garland Publishing, 2000.

### Book Chapters

"Academic Libraries: Advocating for an Ethical University." (Co-authored with Dr. Melissa L. Miller, Head, Hoose Library of Philosophy, University of Southern California). In *The Ethical University: Transforming Higher Education*. Wanda Teays and Alison Dundes Renteln, eds. (Lanham, MD: Rowman and Littlefield Publishers, 2022), pp. 93-121.

"The Need for a Socially-Constructed Theory of Organizational Apologia: A Case Study of Universities Facing a Public Relations Crisis." In *Advances in Qualitative Organization Research*. vol. 2. (Greenwich, CT: JAI Press, 1999), pp. 127-168.

"Nonlegal Research." In *A Beginning Lawyer's Research Companion*. Joanne Zich and Gary McCann, eds. American Association of Law Libraries Research Series. (Buffalo, NY: William S. Hein and Co., 1998), pp. 163-211.

"Facilities." (co-authored with Janet Wamsley, Head Librarian, International Brotherhood of Teamsters Research Department). In *Managing Business Collections in Libraries*. Carolyn A. Sheehy, ed. (Westport, CT: Greenwood Press, 1997), pp. 57-73.

### Journal Articles

"Purposeful Engagement: Improving the Effectiveness of Your Campus-wide Library Committee" *College and Research Libraries News*. Volume 84, Number 10. November 2023.

"Confronting the 'I Don't Know': A Philosophical Consideration of Applying Abductive Reasoning to Library Practice." (Co-authored with Dr. Ross Scimeca, Emeritus Philosophy Librarian, University of Southern California). *Library Quarterly*, Volume 91, Number 1. January 2021.

"College Student Activism, or How to 'Disguise Subversive Action Like a Sugar-Coated Pill'." Bibliographic Essay. *Choice Magazine*, Volume 55, Number 2. October 2017.

"Synoptic Reference: Introducing a Polymathic Approach to Reference Services." (Co-authored with Dr. Ross Scimeca, Philosophy Librarian, University of Southern California). Issue Theme: Philosophy of Information. Ken Herold, editor. *Library Trends*, Volume 63, Number 1. Summer 2015.

“Working Successfully with Your Institutional Review Board: Practical Advice for Academic Librarians” *College and Research Libraries News*. Volume 71, Number 4. April 2010.

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“Encounters with the Library: Understanding Experience through the Life History Method.” Issue Theme: Research Methods, edited by Lynda M. Baker. *Library Trends*, Volume 55, Number 1. Summer 2006.

“Tips for Getting Published in Scholarly Journals.” *College and Research Libraries News*. Volume 65, Number 3. March 2004.

“The Risk of ‘Going Observationalist’: Negotiating the Hidden Dilemmas of Being an Insider Participant Observer.” *Qualitative Research*. Volume 2, Number 1. April 2002.

“Teaching Public Administration in the Information Age: Using the Internet to Measure the Integration of New Technology Into the Learning Process.” In Technology and the Public Administration Classroom, Special Issues Section. *Journal of Public Administration Education*. Volume 2, Number 1. March 1996.

“The Regulation of Hate Speech on College Campuses and the Library Bill of Rights.” *Journal of Academic Librarianship*. Volume 19, Number 6. January 1994.

“When Policies Collide: Speech Codes and the Anti-Censorship Mission of the Library.” *Library Issues: Briefings for Faculty and Administrators*. Volume 14, Number 3. January 1994.

“The Aurora Public Library Business Resource Center: Conception to Implementation.” *Journal of Business and Finance Librarianship*. Volume 1, Number 3. March 1992.

#### Conference Program Presentations

“Polymathic Information Literacy Competencies: Deconstructing What It Means to be Interdisciplinarily Literate.”

- First European Conference on Information Literacy, Istanbul, Turkey, October 22-25, 2013.

“The Librarian/Scholar: Qualitative Research Design and Methods 101.”

- Association of College and Research Libraries, Education and Behavioral Sciences Section Program. American Library Association Annual Conference. Chicago, IL, July 11-13, 2009.

“Qualitative Research Methods for Assessing Services and Programs in Academic Libraries.”

- California Academic and Research Libraries. 12<sup>th</sup> Biennial Conference. Irvine, CA, April 2-5, 2008.

“Effective Practices for Technology-Enhanced Spatial Transformations” (co-presenter)

- Association of College and Research Libraries, 13<sup>th</sup> National Conference. Baltimore, MD, March 29-April 1, 2007.

“Qualitative Assessment of Libraries: Adding Meaning to Measurement.”

- Texas Library Association, Annual Conference. Houston, TX, April 25-28, 2006.

“Getting Your Writing Published, the Review Process, and the Path to Success.”

- Science and Engineering Academic Librarians, California Academic and Research Libraries. California State University, Northridge, CA, November 4, 2005.

“Current Trends and Future Prospects for Archiving Scholarly Communication: The Case of Electronic Journals.”

- American Educational Research Association, Annual Meeting. New Orleans, April 28, 2000. ERIC Clearinghouse Document #440 658.

“The Rhetorical Strategies of Organizational Self-Defense: The Case of Universities Facing a Public Relations Crisis.”

- American Educational Research Association, Annual Meeting. Montreal, Canada, April 21, 1999.

“Computer Literacy Empowerment Strategies in a Social Context: A Sample Approach to Teaching a Credit Course.”

- American Educational Research Association, Annual Meeting. San Diego, CA., April 14, 1998. ERIC Clearinghouse Document #419 513.

### Encyclopedia Entries

“Libraries.” In *Higher Education in the United States: An Encyclopedia*. James J. F. Forest and Kevin Kinser, eds. Santa Barbara, CA: ABC-Clío Publishers, 2002.

### Roundtables and Poster Session Presentations

“Preparing Future Librarians: A Life History Study of Pre-Professional Socialization into the Field.”

- Association of College and Research Libraries. 12<sup>th</sup> National Conference. Minneapolis, MI, April 7-10, 2005.

“Introducing Principles of Service Learning Into Information Literacy Instruction.” (co-presenter)

- American Library Association. Annual Conference. Toronto, Canada, June 19-25, 2003.

“Merging Academic Libraries with Computing Services.”

- American College and Research Libraries. Conference. Denver, Colorado, March 17, 2001.
- Organizer and Lead Discussant.

## E-Publications

*Faculty Senates on the Web* (<https://academicsenate.usc.edu/faculty-senates/>)

- A resource directory of faculty governance organizations developed for the USC Academic Senate.

*Research, Writing, and Course Guides* ([https://libguides.usc.edu/prf.php?account\\_id=3776](https://libguides.usc.edu/prf.php?account_id=3776))

- Published and continually maintain the following guides: *International Relations*, *Organizing Your Social Sciences Research Paper*, *Organizing Your Social Sciences Research Assignments*, *Political Science*, and other various course and subject guides.

## Works In Progress / Future Research Projects

**“To Be a Good Researcher: Building a Motivational Bridge of Relevancy between Citation Literacy and the Student as Researcher.”** (Co-author with Dr. Douglas Becker, USC Department of International Relations. For submission to *International Studies Perspectives*—conceptual stage).

Information literacy instruction primarily focuses on a variety of critical thinking skills applied to ethically searching, analyzing, evaluating, and communicating information. However, an overarching goal in any writing assignment is to teach students to be good researchers. This study draws from motivational psychology to frame an investigation of best practices that intrinsically empower students to see themselves as researchers and not just as extrinsic seekers of information. This Student-As-Researcher Model of citation literacy pedagogy is tested in three undergraduate international relations courses to evaluate its efficacy in practice.

**“An Envisioning Exercise for Planning-to-Plan a New Academic Library Building.”** (For submission to *College and Research Libraries*—draft manuscript on file with author).

The research of Donald W. Meinig is used to recast the planned library as a dynamic cultural landscape that extends beyond physical structures and the materiality of occupied spaces. Based on this model, this study proposes an intra-organizational planning-to-plan exercise intended to envision a proposed new academic library facility around a common set of fundamental assertions. The benefits and potential challenges of contemplating multiple visions of the same possible future library is described in relation to the overall planning and design process.

**“Qualitative Research in the Field of Academic Librarianship: An Exploratory Literature Review.”** (For submission to *portal: Libraries and the Academy*—draft manuscript on file with author).

This study examines the growth and application of qualitative research methods in high impact journals within the field of academic librarianship with a focus on research themes, data sources, and methodological refinements. Findings are used to recommend the utility of qualitative research methods applied to problems in academic librarianship and to identify gaps in knowledge that could be addressed by using qualitative techniques of data gathering, interpretation, and reporting relevant to current practice.

**“The Rhetoric of Professional Change and Transformation: Analysis of Statements of Concern by Candidates to the American Library Association Council, 1985-2020.”** (Funded research for submission to *Organization Studies* or the *Annual Review of Organizational Psychology and Organizational Behavior*—manuscript outline on file with author).

Ballots for the positions of American Library Association officers and Councilors are accompanied by the candidate’s statement of professional concerns. This study analyzes the dialogic properties of candidate’s statements over time to analyze how patterns of change and transformation within the field of academic librarianship are expressed by those seeking positions of leadership. Data is used to highlight core values



identified by candidates and to explore broader conceptualizations of professional identity and purpose.

“**Conceptualizing Information: Interpreting Multi-cultural Stories of Information-Seeking Behavior.**” (For submission to *Libraries & the Cultural Record*—conceptual stage).

Content analysis of diaries, memoirs, personal papers, and autobiographies is used to explore stories of information needs and information-seeking behavior across cultures to illuminate the understandings people hold about the value of information. The essay addresses aspects of the materiality of information, including intellectual property, information as a commodity, and information as a public good. Findings are used to formulate a cultural model of information seeking behavior applied to the practice of librarianship.

### Book Reviews

*The Reagan Revolution and the Rise of the New Right: A Reference Guide.* Kenneth J. Heineman. Santa Barbara, CA: ABC-Clio, 2021.

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*The Oxford Handbook of Political Representation in Liberal Democracies.* Robert Rohrschneider and Jacques Thomassen, editors. New York: Oxford University Press, 2020.

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*The Oxford Handbook of Qualitative Research.* Patricia Levy, editor. 2<sup>nd</sup> edition. New York: Oxford University Press, 2020.

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*The Presidency in Times of Crisis and Disaster: Primary Documents in Context.* Brian M. Harward, editor. Santa Barbara, CA: ABC-CLIO, 2020.

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*Money in American Politics: An Encyclopedia.* David Schultz, editor. Santa Barbara, CA: ABC-Clio, 2018.

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*The Oxford Handbook of Social and Political Trust.* Eric M. Uslaner, editor. New York: Oxford University Press, 2018.

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*Political Handbook of the World, 2016-2017.* Tom Lansford, editor. 2 volumes. Thousand Oaks, CA: SAGE Publications, 2017.

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## Technology Skills

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Database Interfaces: ABC-Clio, Chadwyck-Healey, CompuStat, CSA Illumina, EBSCO, Economist Intelligence Unit, Emerald Full-Text, H. W. Wilson, InfoTrac, ISI Web of Knowledge, LEXIS/NEXIS, OCLC FirstSearch, OVID Technologies, ProQuest, Thompson-Gale.

Internet Browsers: Firefox, Internet Explorer, Mozilla, Safari

Public Catalog Systems: Alma/Ex Libris, Innovative Interfaces, Melvyl, SIRSI

Survey Design Software: QualTrics (basic knowledge)

Word Processing: WordPerfect (all versions), Microsoft Word (all versions)

## Volunteer

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